



## Frequently Asked Questions by High School Guidance Counselors

1. **Where do I send students for information?**  
[www.bved.net](http://www.bved.net)
2. **What's the difference between BVS and FLVS?** FLVS does not utilize a virtual seat model. They service different districts throughout the state of Florida providing an online curriculum but not a diploma of any sort. Their teachers teach students from various locations throughout the state or country. BVS is a franchise of FLVS and only provides services to Broward County residents through local teachers. Through the virtual seat model services are provided to the public school students for remediation, resolving scheduling conflicts, and acceleration. In addition, BVS services students by providing a full curriculum that leads to a standard high school diploma. A consistent monthly activation schedule is in place throughout the school year by BVS.
3. **Why choose BVS?** Local customer service is unsurpassed
4. **Explain the virtual seat model?** Each School, based on population, is assigned a set number of half-credits

(called seats) to be utilized by students. The payment for those seats is a deduction from the school's budget at the beginning of the school year. Unused seats are not refunded. Due to FTE collection restrictions, the district uses this model to make classes readily available to its students.

5. **When does the virtual seat count start?** At the start of each school year.
6. **How long does a school have to use their virtual seats?** Until June of each school year.
7. **What if all seats aren't used by the deadline?** Seats are non-refundable.
8. **How are FLVS classes paid for?** FTE collection from the state for courses beyond 25<sup>th</sup> hour of instruction.
9. **Who will offer summer classes for students?** BVS does not offer a summer program. However, students who have started classes before June who have not completed them at the end of the school year can continue working within their allotted time. FLVS will begin processing requests in June.
10. **When does enrollment begin for full time students?** Twice during the school year: July and December. Last enrollment period? January.
11. **How often is activation (access to curriculum) of courses for all students?** Monthly (or Twice Monthly depending on time of year).

12. **Who gives the course materials?** FLVS sends material when necessary. The majority of materials are web-based or obtainable at the local library. Students can return materials to FLVS by mail upon completion of the course.
13. **How can a counselor re-direct inappropriate online requests?** Florida Law prevents the denial of access to online classes. Have students take the self-assessment quiz at [www.bved.net](http://www.bved.net), as well as review the guidelines for successful online students. Feel free to contact BVS for consultation.
14. **What do I do about middle school students who are requesting courses during the summer before entering my school for 9<sup>th</sup> grade?** Students should be referred to FLVS. Or schools should review each situation case by case.
15. **Can I approve a student's classes and not keep them enrolled with my school?** No. Since BVS must enter all students in TERMS for accountability, un-enrolled students will not be activated in classes unless they can be entered into the TERMS database.
16. **Can guidance counselors deny student requests for enrollment in online courses?** Florida law (s. 1002.20) says that students cannot be denied access to public school choice options including virtual education.
17. **What will my school's seat allocation be for next year?** There will be a 50% reduction in number of seats for each school.

18. **Explain the 'grace period'.** At the start of each class, students are given 28 days of grace to demonstrate their abilities to be successful in the online environment. If a student is deemed unsuccessful by their parent/guardian, guidance counselor, online teacher, or themselves, they may withdraw within the 28-day period without any grade penalty. After that period has passed, any withdrawal will be with a failing grade.
  
19. **How are completion grades entered into a student's transcript?** BVS enters a student's grade on the TERMS A12 screen and ETS rolls them over to the A13. If you don't see the grade on the A13, check on the A12 because it may be waiting processing. FLVS places the electronic completion grades in a report for the student's guidance counselor and/or registrar to print out and then enter into the student transcript.